



ACRYLIC STONE CARE & MAINTENANCE



Material Properties

Gloster acrylic stone is a durable material that is impact resistant, scratch resistant and wear resistant even in areas of high-use. Gloster acrylic stone is non-porous, has excellent hygiene properties and is easy to clean. The solid surface material consists of an inorganic filler and high-quality acrylic polymeric binder. Unlike many other solid surface materials, Gloster acrylic stone is highly resistant to exposure to UV light and will not fade or dis-colour when used outdoors.

Cleaning

The only maintenance required for Acrylic Stone is regular wiping with clean, microfibre cloth and warm, diluted, neutral detergent to remove surface spillages. Spillages of wine, coffee, ketchup, oils and acidic substances such as vinegar should be wiped clean immediately as these can occasionally cause minor discolouration. For any stubborn stains, use a diluted bleach solution (3 parts water to 1 part bleach). Rub the surface gently using a circular motion to remove the stain, then rinse at least twice with clean, warm water and dry with a soft cloth.

BRUSHED STAINLESS STEEL CARE & MAINTENANCE



Material Properties

Stainless steel is the generic name for a number of different steels used primarily for their resistance to corrosion. The one key element they all share is a certain minimum percentage of chromium of 10.5%. Although other elements, particularly nickel and molybdenum, are added to improve corrosion resistance, chromium is always the deciding factor. However, despite its various additions, stainless steel still behaves much the same as steel, and even the highly alloyed stainless steel grades (such as 316) still contain a minimum of 62% iron.

Gloster manufactures using 304 grade stainless steel with an electro-polished (EP) finish brushed finish. Electropolishing is widely used in the electronics, food and medical industries and on components for cruise ships and yachts, where a corrosion resistant, smooth and easy to maintain surface is of vital importance. Electro-polishing is an electrochemical process whereby the combination of an electrical current and a strong acid erodes the surface of the stainless steel substrate atom by atom. This process removes much of the iron from the surface of the steel, but leaves the chrome intact, resulting in shinier, but much improved corrosion resistant surface.

However, as with any item left permanently outside, even electro-polished stainless steel furniture requires regular maintenance to keep it looking as new. Before the furniture leaves our factory, the welds are ground flush and the surface is polished with Scotchbrite, usually in the long direction of the legs or rails. This provides a smooth, resistant surface that is easy to clean and maintain.

Although electro-polished stainless steel is generally highly resistant to corrosion, the surface can be susceptible to cosmetic deterioration by the effects of salt water and air-borne chemicals. This may result in small brown spots appearing on its surface (this process is likely to be accelerated in coastal areas). These spots in no way affect the strength, integrity or longevity of the furniture, they are simply superficial discolouration's that require cleaning to restore the stainless steel to its original appearance.

Cleaning

Brushed stainless steel should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or splashes. A microfibre cloth or sponge should be used to wipe over the surfaces of the furniture. Removing surface water with a drying cloth (like you would use on your car) will help avoid water spots.

If rust spots appear on the surface of the stainless steel, the Scotchbrite pad supplied with the furniture can be used to clean the area. Gently rub the Scotchbrite pad in the same direction as the existing brushed surface of the stainless steel, until the rust spot is removed. Never use steel wool to clean stainless steel, as the carbon steel will contaminate the stainless steel, causing rust.

CERAMIC CARE & MAINTENANCE



Material Properties

Gloster ceramic table tops are made from a solid ceramic slab. Whilst the name suggests fragility, ceramic is actually harder than granite and is workable using techniques normally applied to glass and natural stone. Ceramic table tops are chemical resistant, fireproof, UV and heat resistant. Water absorption is close to zero, therefore, table tops are also completely frost-proof and weather resistant.

Cleaning

Although dirt cannot penetrate into the ceramic material, it is necessary to remove it from the surface in order to prevent the build-up of surface grease and contaminants. Day to day maintenance of ceramic table tops can be performed by simply wiping down using a clean, microfibre cloth and warm, diluted, neutral detergent to remove surface spillages. Spillages of wine, coffee, ketchup, oils and acidic substances such as vinegar should be wiped clean immediately. For intense cleaning and more regular maintenance we recommend using the Gloster Ceramic Care Kit.

Important Note

Split ceramic table tops are made from 10mm ceramic. Due to the design of the table, the edges of the table top overhang the base and are therefore unsupported at both ends and along the sides. Although ceramic is a strong material, it is not designed to take heavy weight over any unsupported lengths.

Under no circumstances should any persons (including children) sit on the ends or sides of the table or climb onto the table top itself as this could cause the ceramic tops to break. Gloster is not liable for damages or injuries as a result of such misuse.



GLASS CARE & MAINTENANCE



Material Properties

The Lima Coffee Table and the Dune & X-Frame Dining Tables all feature grey glass table tops. The glass is 12mm thick and tempered. Tempered glass is heat treated so that if it were to break, it would shatter into thousands of tiny cube shaped fragments that would not pose risk of serious injury.

Cleaning

Glass is impervious to moisture, and therefore is almost completely stain resistant. To keep the surface of the glass clean, regularly wipe with a clean microfibre cloth and a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C). Rinse away any soap residue to avoid water spots. Alternatively, a proprietary glass cleaning solution can be used. In case of any spills, wipe up immediately with a clean cloth. Do not use abrasive cream cleaners or harsh scrubbing pads as these can scratch and dull the surface.

NATURAL LEATHER CARE & MAINTENANCE



Material Properties

Just like teak, natural leather will change in both colour and character when left outside and exposed to the elements. Initially the leather harden slightly under exposure to the sun and the colour of the leather will also darken. There will be some shrinkage and expansion as the leather is exposed to sun and rain. How much is hard to anticipate, as no two pieces of leather will show exactly the same characteristics. As with any item left permanently outside and exposed to the elements, regular cleaning is recommended. We also advise furniture is covered in the winter months if possible.

Cleaning

We recommend regular cleaning of leather using Glycerine Soap (Saddle Soap), which is a proprietary compound used for the cleaning, conditioning, and protecting of the leather used in equestrian saddles and bridles. Glycerine Soap is simply applied to the leather with a clean damp sponge, rubbed on until the soap is absorbed, and then left to dry and finally rubbed over with a clean cloth. The application of Glycerine Soap will have the effect of making the leather appear darker in colour. The leather will also darken naturally, due to UV exposure.

As additional maintenance step, the use of a leather dressing/conditioner (Hamamol) will add a protective layer to the leather. This is an optional step - if the cleaning is conducted regularly with Glycerine Soap then there should be no need for using a dressing.

OUTDOOR FABRICS CARE & MAINTENANCE



Material Properties

Gloster works with only the best materials, which means that all of our upholstery fabrics are from Sunbrella solution dyed acrylic yarns. Sunbrella yarns are produced using a solution dyed process, where the colour is added to the liquid solution that the yarn is extruded from. This means that the colour is 'solid' and runs all the way through the yarn. Only solution dyeing can make a fabric that is resistant to fading with exposure to UV rays from the sun. All of our fabrics have a surface finish that makes the fabric water and stain repellent. If you spill liquid onto the fabric it will 'bead' on the surface and can generally be dabbed away.

Gloster cushions are offered with fabrics that fall into 3 distinct groups based on their construction and their performance characteristics.

Outdoor Performance

Sunbrella fabrics without the water-resistant coating. Offered in a wide selection of stylish and sophisticated fabrics with a soft hand, our Outdoor Performance cushions use the softest, most luxurious fillings that give the feel of the most comfortable indoor furniture. A highly water-resistant barrier beneath the outer fabric cover protects the fillings, keeping drying times to a minimum.

Water Resistant

Sunbrella fabrics that have a highly water-resistant (RAIN) coating layer applied to the reverse face, helping prevent water travelling beyond the surface of the fabric. This coating makes the fabric itself water resistant, but not 100% waterproof. Although not offering quite the same soft hand as our other fabrics, these water-resistant fabrics are very cost-effective, practical and quick drying. The fillings inside the cushion are engineered using open cell materials to allow for maximum air circulation, helping to speed up the drying process even further.

Soft Touch

Combining with all the benefits present in Outdoor Performance cushions, Gloster offer this range of exclusive, knitted outdoor fabrics, the first to be produced using 100% solution dyed acrylic yarns. The 3D knitted structure of these fabrics give levels of texture and softness unparalleled in outdoor fabrics. Soft Touch fabrics provide a sumptuous and cosy feel, while the inherent stretch allows for the perfect fit to even the most demanding of cushion shapes. The Wave fabrics feature a filling material in between two layers of fabric.



OUTDOOR FABRICS CARE & MAINTENANCE

Cleaning

Dirt and stains are, in the most part, unavoidable with outdoor fabrics. If left outside and exposed to the elements, fabrics will become dirty very quickly. So, when not in use, we recommend that furniture is covered using the specially designed furniture covers available for most Gloster products. This will help keep dirt and stains from occurring due to environmental pollution, falling debris, leaves, passing birds, splashes etc. If covers are not used, we recommend that cushions are stored in a dry location when not in use.

One of the best ways to keep cushions looking good and to delay the need for deep cleaning is to properly maintain the fabric cushion cover to remove and loose dirt or debris before it can stain. This can be accomplished by simply removing dirt before it becomes embedded, wiping up spills as soon as they occur or spot cleaning immediately after stains occur. In general, most of our cushion covers are not intended to be removable. We don't recommend, and it should not be necessary, to remove the covers for cleaning. To protect your fabric further, and to help repel water and stains, we recommend that Gloster Teak & Upholstery Protector is applied once a year.

Light Cleaning & Spot Cleaning

1. Remove any loose dirt and debris.
2. Blot (don't rub) any spills with a clean, dry cloth.
3. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
4. Spray or sponge on the cleaning solution.
5. For Soft Touch fabrics, use a sponge or soft cloth to clean.
6. For Outdoor Performance & Water Resistant fabrics, use a sponge, soft cloth or soft bristle brush to clean.
7. Allow cleaning solution to soak into fabric.
8. Rinse thoroughly to remove all soap residue.
9. Allow fabric to air dry.

We recommend you periodically use Gloster Teak and Upholstery Cleaner to give your furniture a deep clean.

Deep Cleaning with Gloster Teak and Upholstery Cleaner

1. Before using Teak and Upholstery Cleaner, eye protection and rubber gloves should be worn.
2. Cover the ground under your working area before cleaning.
3. Test for colour fastness in an inconspicuous area before using.
4. Moisten the surface to be treated thoroughly with clean water beforehand.
5. Spray the cleaner onto the wet stained area and let it soak in for 3 minutes.
6. For Soft Touch fabrics, remove any dirt and grease with a sponge or soft cloth.
7. For Outdoor Performance & Water Resistant fabrics, remove any dirt and grease with a sponge, soft cloth or soft bristle brush.
9. Rinse the treated surface thoroughly with clean water and allow to air dry.
10. Once dry, use Gloster Teak & Upholstery Protector to make the fabric water repellent again.

In certain circumstances, and if the upholstery has not been well cared for and protected, mould and mildew can develop. The fabric itself does not promote the growth of mould and mildew, but if organic materials such as food or plant matter are left for prolonged time on the surface of the fabric, mould and mildew can easily develop. Sunbrella fabrics, due to their solution dyed construction, are safe to clean with bleach.

To Clean Mould and Mildew Stains

1. Protect any surfaces other than the fabric that may be affected by bleach.
2. If possible, remove the cushion from the frame before cleaning.
3. Where protective gloves and eye protection in case of splashes.
4. Prepare a solution of 4 teaspoons of household bleach & 1 teaspoon of mild detergent per 235-355ml (1-1/2 cups) of lukewarm water.
5. Spray or sponge the cleaning solution onto the stained area of fabric and allow to soak in for 15 minutes.
6. Remove the stain with a sponge or clean towel.
7. Triple rinse thoroughly to remove all soap and bleach residue and allow to air dry.

For severe mould and mildew stains, the bleach concentration can be increased, up to 1 part bleach to 1 part water and mild liquid detergent solution. Always clean the entire surface of the fabric to avoid water rings and stains from local cleaning. Although Sunbrella fabrics are generally safe to clean with bleach, always test a small, less visible area of the fabric first before cleaning any visible surface. Any residual bleach left in the fabric can cause premature deterioration. Prolonged exposure to diluted bleach and full-strength household bleach are not recommended for cleaning fabrics. Bleach can have harmful effects on the natural environment around you, so please follow all safety and environmental precautions according to the bleach label.



OUTDOOR FABRICS CARE & MAINTENANCE

Pilling

Fabric pilling is the term for loose strands or balls of fibre that form on fabric. Pilling occurs when loose fibres in the fabric move out to the surface (this is just a natural tendency all fabrics have). Once there, friction twists them into small balls – more commonly known as pills. Pilling does not indicate any fault with the fabric, nor does it mean your fabric is wearing out prematurely. You won't start to see bald spots or notice thinning areas - pilling is just something that happens with all new fabrics to a lesser or greater extent. Before long, the excess fibres eventually stop floating to the top and the pilling will cease.

Removing Pills

To remove pills on the surface of the fabric, we recommend using a generic fuzz removal tool such as the "Gleener".



OUTDOOR LEATHER CARE & MAINTENANCE



Material Properties

The Dansk Lounge Chair is upholstered in Skai Neptune fabric - a high-quality upholstery material specifically designed for outdoor applications. The material is constructed from 88% PVC compound, 10% knitted polyester and 2% nano compound. The innovative nanotechnology surface structure makes the material exceptionally weather-proof, dirt resistant and durable. Skai Neptune is also UV and salt-water resistant, flame resistant, chlorine resistant and abrasion resistant (100,000 Martindale cycles).

Cleaning

It is important that your furniture is cleaned regularly, and we recommend that you use a micro-fibre cloth or a soft hand brush with warm detergent solution every few months or when the furniture looks like it needs cleaning. The frequency will depend on your furniture's location and its exposure to vegetation and airborne pollution. A microfibre cloth or soft brush should be used to apply the detergent solution. Gently work in the detergent solution to remove any dirt, then wipe any trace of the detergent off with a new cloth rinsed in clean water. Thoroughly dry the entire area treated with a clean, dry cloth.

Do not use solvents, chlorides, polishes, abrasives, chemical cleaning agents, dry cleaning materials, wax polishes or leather detergents. Severe stains should be removed immediately by utilising, if necessary, benzine. Ink stains must be removed immediately. Please note that permanent discolouration may be caused by jeans or other heavily dyed textiles.



OUTDOOR ROPE CARE & MAINTENANCE



Material Properties

Gloster only use Sunbrella outdoor ropes for our furniture. The rope used on Archi and Fern is a single braided rope, which means that there is a jacket of braided acrylic yarns over a core of polyester filaments that provide the strength. The rope used on Grand Weave is produced using the same braiding technique, but this time around a large PVC core. The braiding itself combines acrylic and PVC yarns together. The outdoor rope used on Maze is a PVC coated polyester. It's a solid braided rope so there is no separate core.

One of the best ways to keep outdoor rope looking good and to delay deep or vigorous cleaning is to properly maintain by brushing off any dirt before it becomes embedded, wiping up spills as soon as they occur and spot cleaning soon after stains occur. Particular care should be taken when cleaning the rope on Archi & Fern, as it forms an integral part of the back panel. Just light brushing & cleaning only.

Light Cleaning

1. Lightly brush off any loose dirt.
2. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
3. Apply a generous amount of the cleaning solution to the rope.
4. Allow the cleaning solution to soak in and then gently clean with a sponge or soft bristle brush.
5. Rinse thoroughly to remove all soap residue and allow to air dry.

Stubborn Stains & Mildew

Although the materials used in outdoor rope do not promote mildew growth, mildew may grow on dirt and other foreign substances that are not removed from the rope.

1. Prepare a solution of 4 teaspoons of household bleach & 1 teaspoon of mild detergent per 235-355ml (1-1/2 cups) of lukewarm water.
2. Spray the cleaning solution onto the stained area and allow to soak in for 15 minutes.
3. Remove the stain with a sponge, clean towel or soft bristle brush.
4. Triple rinse thoroughly to remove all soap and bleach residue and allow to air dry.

Any residual bleach left in the rope can cause premature deterioration. Prolonged exposure to diluted bleach and full-strength household bleach are not recommended for cleaning rope. Remove all cushions and protect the area around your furniture when using bleach as this can discolour fabrics. Bleach can have harmful effects on the natural environment around you, so please follow all safety and environmental precautions according to the bleach label.

OUTDOOR STRAPS CARE & MAINTENANCE



Material Properties

Gloster only use Sunbrella straps for our furniture. The outdoor straps used on Loop furniture are woven as a narrow fabric from Sunbrella yarns. One of the best ways to keep the straps looking good and to delay deep or vigorous cleaning is to properly maintain the strap by brushing off any dirt before it becomes embedded, wiping up spills as soon as they occur and spot cleaning soon after stains occur.

Light Cleaning

1. Lightly brush off any loose dirt.
2. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
3. Apply a generous amount of the cleaning solution to the strap.
4. Allow the cleaning solution to soak in and then gently clean with a sponge or soft bristle brush.
5. Rinse thoroughly to remove all soap residue and allow to air dry.

Spot Cleaning

1. Apply a light mist of mild detergent and water using a spray bottle.
2. Work the cleaning solution into the strap with a soft white cloth by blotting or using light pressure and short strokes.
3. Rinse thoroughly to remove all soap residue.
4. Blot excess moisture with a clean, soft towel or sponge and allow to air dry.

Stubborn Stains & Mildew

Although the materials used in outdoor straps do not promote mildew growth, mildew may grow on dirt and other foreign substances that are not removed from the straps.

1. Prepare a solution of 4 teaspoons of household bleach & 1 teaspoon of mild detergent per 235-355ml (1-1/2 cups) of lukewarm water.
2. Spray the cleaning solution onto the stained area and allow to soak in for 15 minutes.
3. Remove the stain with a sponge, clean towel or soft bristle brush.
4. Triple rinse thoroughly to remove all soap and bleach residue and allow to air dry.

Any residual bleach left in the strap can cause premature deterioration. Prolonged exposure to diluted bleach and full-strength household bleach are not recommended for cleaning straps. Remove all cushions and protect the area around your furniture when using bleach as this can discolour fabrics. Bleach can have harmful effects on the natural environment around you, so please follow all safety and environmental precautions according to the bleach label.

POWDER COATED ALUMINIUM CARE & MAINTENANCE



Material Properties

Aluminium is a light and tough metal with an excellent strength to weight ratio and corrosion resistance - making it an ideal material for outdoor furniture. The aluminium is coated with an electro-statically applied, powder coat finish. The electro-static application method ensures 100% coverage of the metal's surface area and provides a consistent and tough finish that far exceeds other conventional paint finishes. The resulting finish is knock and scratch resistant, impervious to moisture, highly resistant to corrosion and easy to clean.

The process of powder coating involves a lengthy pre-treatment process. First, the material is thoroughly sanded with abrasive paper much in the same way that wood is sanded. Then the frames and components are immersed in a series of chemical baths to clean and degrease the metal before the corrosion resistance of the aluminium is enhanced by pre-treating with a chrome conversion coating that deposits a thin layer of chrome on the surface. The powder coat (normally this is Polyester) is then applied using electrostatic spraying equipment. A thin layer of powder is deposited over the entire frame before the frame is put into an oven at approximately 200°C (392°F) for 15-20 minutes, depending on the size of the component.

The advantage of using powder coat over a paint finish is that the coating is harder and can be thicker than that of paint. Also, there are no solvents involved. The disadvantage of powder coat over paint finishing is that powder coat is very difficult to repair if it becomes damaged. It is not possible to perfectly match the appearance of powder coat with a repair made using a liquid paint.

Cleaning

Powder coated aluminium should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or splashes. A microfibre cloth or sponge should be used to wipe over the surfaces of the furniture. Removing surface water with a drying cloth (like you would use on your car) will help avoid water spots. Avoid using any abrasive cleaning agents or materials, as these could mark the surface of the powder coat. Do not use steel wool or Scotchbrite on powder coated surfaces.



POWDER COATED STAINLESS STEEL CARE & MAINTENANCE



Material Properties

Stainless steel is the generic name for a number of different steels used primarily for their resistance to corrosion. The one key element they all share is a certain minimum percentage of chromium of 10.5%. Although other elements, particularly nickel and molybdenum, are added to improve corrosion resistance, chromium is always the deciding factor. However, despite its various additions, stainless steel still behaves much the same as steel, and even the highly alloyed stainless steel grades (such as 316) still contain a minimum of 62% iron.

Gloster manufactures using mainly 304 grade stainless steel for our tube and sheet components. We also use a small amount of 316 grade (marine grade) stainless steel in certain areas where corrosion resistance is very important. The stainless steel is coated with an electro-statically applied, powder coat finish. The electro-static application method ensures 100% coverage of the metal's surface area and provides a consistent and tough finish that far exceeds other conventional paint finishes. The resulting finish is knock and scratch resistant, impervious to moisture, highly resistant to corrosion and easy to clean.

The process of powder coating involves a lengthy pre-treatment process. First the material is thoroughly sanded with abrasive paper much in the same way that wood is sanded. The frames and components are then immersed in a series of chemical baths to clean and degrease the metal. The powder coat (normally this is Polyester) is then applied using electrostatic spraying equipment. A thin layer of powder is deposited over the entire frame before the frame is put into an oven at approximately 200°C (392°F) for 15-20 minutes, depending on the size of the component.

The advantage of using powder coat over a paint finish is that the coating is harder and can be thicker than that of paint. Also, there are no solvents involved. The disadvantage of powder coat over paint finishing is that powder coat is very difficult to repair if it becomes damaged. It is not possible to perfectly match the appearance of powder coat with a repair made using a liquid paint.

Cleaning

Powder coated stainless steel should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or splashes. A microfibre cloth or sponge should be used to wipe over the surfaces of the furniture. Removing surface water with a drying cloth (like you would use on your car) will help avoid water spots. Avoid using any abrasive cleaning agents or materials, as these could mark the surface of the powder coat. Do not use steel wool or Scotchbrite on powder coated surfaces.

PROTECTIVE COVERS CARE & MAINTENANCE



Material Properties

Gloster protective covers are made from Weathermax, a heavy duty 100% solution dyed polyester material. Weathermax is a performance cover material combining UV resistance, water resistance, breathability and durability. The ability of the fabric to breathe is essential in reducing dampness, heat build-up and condensation. This in turn reduces the chances of problems such as mould or mildew becoming present on the furniture underneath. We also add a 'breather' layer of Dacron where the covers are in contact with flat teak parts like table tops to further aid breathability.

To ensure optimal performance, in particular when upholstered furniture and/or cushions are being covered for an extended period (i.e. over the winter), all items of furniture should be completely dry before being covered. For cushions we recommend fully drying the cushions indoors before fitting covers. This is to ensure that all moisture is removed from the cushion interior.

With typical attention to detail, each cover is tailored to the unique dimensions of our product, ensuring a perfect fit. As well as covers for individual items, we also offer covers for all our stacking chairs, meaning that a single cover can be used for a stack of four chairs. For several of our modular furniture collections, adjacent covers are designed to zip and Velcro together so the entire set can be covered without the need to separate each item. All covers feature either a strap-and-clip connector or ties to ensure security against wind.

Cleaning

1. Brush off loose dirt and debris
2. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
3. Spray or sponge on the cleaning solution and use a soft bristle brush to clean the cover.
4. Rinse thoroughly to remove all soap residue.
5. Allow cover to air dry.

RUGS & BASKETS CARE & MAINTENANCE



Material Properties

Gloster rugs and baskets are made from a flat braid of Sunbrella 100% solution dyed acrylic fibres. This braid is then hand-guided as it is hand-sewn together to create the finished product. One of the best ways to keep outdoor rugs and baskets looking good and to delay the need for wet cleaning is to remove any dirt before it can become embedded within the structure of the braid by either vacuuming or hosing down with clean water on a regular basis. We recommend that any spills are wiped up as soon as possible and spot cleaning take place straight away should any stains occur.

Spot Cleaning

1. Absorb as much of the stain as possible with a clean, dry cloth.
2. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
3. Apply a light mist of the cleaning solution to the stain using a spray bottle.
4. Work the cleaning solution into the stain by lightly agitating with a sponge.
5. Rinse thoroughly with clean water to remove all soap residue.
6. Blot excess moisture with a clean, soft towel or sponge.
7. Repeat steps 2 to 6 until the stain is removed.
8. Lay the rug/basket flat and allow to air dry.

Wet Cleaning

1. Vacuum off any loose dirt.
2. Prepare a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C).
3. Work the cleaning solution in by lightly agitating using a sponge.
4. Allow the cleaning solution to soak in.
5. Rinse thoroughly to remove all soap residue.
6. Lay the rug/basket flat and allow to air dry.

General Tips

Do not dry clean. Do not use bleach or aggressive detergents. Do not use a vacuum cleaner with a rotating brush (beater bar).

Store outdoor rugs and baskets in a dry location when not in use.

Rugs are fully reversible.



SLING CARE & MAINTENANCE



Material Properties

Available in a wide variety of designs and colours, Sling is a generic term used to describe a fabric that is produced from PVC coated polyester yarns. Each yarn contains a polyester core, over which a coloured PVC coating is extruded. For our sling furniture we use exclusively Ferrari Batyline slings. In the same way that Sunbrella fabrics are the best available outdoor performance fabrics, Ferrari Batyline is the best available performance outdoor sling material. Ferrari sling is most well-known for its patented system of pre-tensioning of the sling, which prevents sagging. All Ferrari slings are also Phthalate free. PVC is a very good performing outdoor material, impervious to UV, chlorine, salt and most other pollutants and contaminants, and it is also easy to maintain and clean.

We use two different types of Batyline sling material, Batyline ISO and Batyline EDEN. Batyline ISO is a 100% PVC coated polyester yarn fabric. Batyline ISO slings are the FR (fire resistant) version, which meets IMO requirement. Batyline EDEN is produced by combining PVC coated polyester and uncoated solution dyed acrylic yarns to provide a softer, more 'fabric' feel to the sling. Batyline EDEN is not available in FR (fire resistant) version.

Cleaning

Slings can easily be cleaned with a cleaning solution of 1:16 mild detergent to lukewarm water (less than 100°F/40°C). Thoroughly soak the sling with the cleaning solution and gently agitate with a sponge or soft bristle brush to remove any ingrained dirt. Once suitably cleaned, wash away the cleaning solution using cold water then dry with a cloth, or leave to air dry. A pressure hose on a low setting is acceptable to use on sling furniture, but avoid any teak components, as the high pressure can erode the surface of the timber. It is important to remove all traces of foam from the sling, as any left-over foam will leave a residue in the gaps in-between the fibres which can then attract dirt.



TEAK CARE & MAINTENANCE



Material Properties

Contrary to popular belief, teak furniture does not require any special maintenance routine or any additional protection apart from occasional cleaning. Left to weather naturally, teak will turn from a golden-brown colour to a light silvery grey as the pigments in the surface layer of the wood begin to fade away. This process will take from 6 months to 2 years, depending on the location, and the elements.

Gloster does not apply any 'finishes' to our teak. All of our teak has a natural finish. Some of our products are just sanded to a very fine finish (normally 220 grit). Other products are then subject to buffing. Buffing brings the natural teak oils to the surface and burnishes the teak to an ultra-smooth surface which has a slight gloss, adding more richness and colour to the teak surface. Buffing is a cosmetic process - it is not meant to last. It will quickly disappear when exposed to the elements (rain and sun), or when the furniture is cleaned with water.

We recommend that you allow your teak furniture to weather naturally and simply clean thoroughly once or twice a year with either a water and mild detergent solution or ideally, our Teak & Upholstery Cleaner. Teak furniture may also benefit from an occasional light sanding to remove any raised grain and restore a smooth finish to the surface. Under no circumstances should a power washer be used to clean teak as this will erode the soft surface and leave it rough to the touch. Gloster Teak & Upholstery Protector can be also applied over the weathered surface to help repel moisture and to protect the teak from staining from foods and drinks. Apply the Teak & Upholstery Protector once a year to give the best results and twice a year for table tops (in April and October) to help protect these more exposed horizontal surfaces during the winter months.

To keep teak looking the same as it does when it is fresh out of the box, it should be sealed when new with Gloster Teak Sealer. This will help to maintain the natural, brown colour of fresh teak, without darkening the teak too much. Gloster Teak Sealer should be applied to furniture once a year. Gloster Teak Protector should then be added on top of the sealer to help repel moisture and to prevent stains.

Because teak is a naturally oily wood, it is not possible to paint or varnish. Any paint or varnish applied will not adhere properly to the surface and after a short while will start to peel off. We do not recommend the use of teak oil or any other wood oil on teak that is to be used outdoors. Teak is already a naturally 'oily' wood and the addition of further oil does not add any additional protection. If oiled regularly, mildew can start form on the oils left on the surface and the teak will gradually turn black. This black colouration can then only be removed with aggressive sanding.

TEAK CARE & MAINTENANCE

Gloster teak is kiln dried to a moisture content of 12%. Once dry, the timber can still absorb moisture, which causes 'movement'. Timber will naturally expand and contract with changes in temperature and humidity. Outdoors this is more extreme than indoors. This is why outdoor furniture traditionally has slats rather than wide boards. Although we design our furniture to minimize and accommodate timber movement as much as possible, it cannot be prevented entirely. If you intend to store your furniture over the winter, we recommend that you do so in a dry garden shed or garage. However, we advise that you do not move teak furniture from the garden straight into a heated indoor room for storage, as the sharp differences in temperature and humidity may cause excessive 'movement' and result in splits.

The appearance of oil on the surface of teak furniture is a normal occurrence. The natural oils present in teak are what make it the best timber for outdoor furniture and a high oil content is an indicator of high quality teak. Without these oils, the timber would not survive the extremes of temperature and humidity that outdoor furniture is normally exposed to. The oils and pigments within the surface layer of the teak will gradually start to be washed out during the first few exposures to rain. This is a perfectly natural occurrence and the bleeding will subside over time – around 2-3 months depending on the environment the furniture is placed in.

Avoid placing new teak furniture on light coloured, porous stone patio surfaces until the bleeding process has subsided. Also, avoid leaving cushions that are covered in light coloured fabrics on or near to teak furniture during wet weather for the first few months of exposure. The amount of oil that washes out of the teak in the first few months will be higher, and therefore more likely to cause staining of surfaces and fabrics. If cushions or fabrics do become stained by the oils in the teak, we recommend the use of our proprietary Upholstery Cleaner, or for more stubborn stains to use Murphy Oil Soap to clean the fabric.

Occasionally, wasps can be seen to attack and 'strip' the surface of teak. They do this to make their nests during the main nest building time of spring to early summer. Unfortunately, the softer part of the grain found on weathered teak outdoor furniture is often the perfect material for them. There is no way to prevent this happening other than to destroy the wasps and the nests.

Cleaning with Teak & Upholstery Cleaner

1. Before using Teak and Upholstery Cleaner, eye protection and rubber gloves should be worn.
2. Cover the ground under your working area before cleaning.
3. Moisten the surface to be treated thoroughly with clean water beforehand.
4. Spray the cleaner onto the wet stained area and let it soak in for 3 minutes.
5. Remove any dirt and grease with the scrubbing pad supplied with the cleaner.
6. Rinse the treated surface thoroughly with clean water and allow to air dry.
7. Once dry, use Gloster Teak & Upholstery Protector to make the treated surface water repellent again.

Protecting with Teak & Upholstery Protector

1. Before using Teak and Upholstery Cleaner, eye protection and rubber gloves should be worn.
2. Cover the ground under your working area before cleaning.
3. On new teak, first use Teak and Upholstery Cleaner to help remove the natural teak oils on the surface of the teak.
4. On dirty or weathered teak, first use Teak and Upholstery Cleaner to remove all stains.
5. Allow to dry completely.
6. Shake the bottle of Teak and Upholstery Protector for at least one minute before use.
7. Spray directly onto the surface in such a way that the surface is soaked completely and allow to dry for 4 hours.
8. Repeat this application and allow to dry completely for 48 hours before further use.
9. it is recommended that you repeat the treatment with the once a year (teak table tops twice a year).

Sealing with Teak Sealer

1. Before using Teak Sealer, eye protection and rubber gloves should be worn.
2. Cover the ground under your working area before cleaning.
3. On new teak, first use Teak and Upholstery Cleaner to help remove the natural teak oils on the surface of the teak.
4. On dirty teak, first use Teak and Upholstery Cleaner to remove all stains.
5. If the cleaned wood feels rough, sand lightly before treating.
6. Make sure the wood is 100% dry and free of dust before application of sealer.
7. Shake the bottle of Teak Sealer for at least one minute before use.
8. Try the sealer on a small invisible area first to judge if the colour meets your expectations.
9. Apply a very thin layer of protector evenly over the furniture with the cloth supplied.
10. Apply a second thin coat of sealer after 30 minutes drying time.
11. Re-treat your teak at least once a year.



TEAK CARE & MAINTENANCE

Do's and Don'ts of Teak Care

Do clean teak gently using water and mild detergent for regular cleaning.

Do clean using cloth, sponge or soft brush.

Do use Gloster Teak & Upholstery Cleaner once a year for best results.

Do use the supplied abrasive paper to remove surface scratches or marks that otherwise cannot be cleaned.

Do always sand in the same direction as the timber grain, never across the timber grain.

Don't use a pressure washer on teak furniture.

Don't use stiff or wire brush, or steel wool. This may remove the softer part of the grain, and leave unwanted textured surface, and steel may stain the teak with rust spots.

Don't use bleach as this will discolour the timber.

Don't apply paints, oils, varnishes or stains other than Gloster Teak Sealer and Gloster Teak & Upholstery Protector.

WICKER CARE & MAINTENANCE



Material Properties

Gloster woven furniture is made from a polyethylene (PE) plastic material. Practical and soft to the touch, this material has many benefits including high suppleness, tear resistance, UV resistance and weather resistance. The coloured material is extruded through a shaped die to form the final fibre shape. The finished extruded and through-dyed wicker is completely weatherproof as well as being colourfast, extremely hard wearing and easy to clean. The wicker is resistant to chlorine, salt water, tanning lotions and oils. Gloster uses a more textured, thicker type of wicker than most other manufacturers. Although this wicker is harder to weave, it is stronger, more resistant to tension, tearing and splitting, wears better and gives a more natural feel to the product.

The basic structure of a woven item is made from a fully welded, powder-coated aluminium frame. Once welded, the entire frame is electro-statically powder coated in a tough, smooth finish that matches the colour of the wicker. This way, the frame is fully protected against corrosion and becomes virtually invisible once it has been woven over. Woven furniture can be left outside all year round and is able to withstand temperatures from -20°C to $+55^{\circ}\text{C}$ (-4°F to 131°F). When very cold, the weave will become stiffer than normal and when very hot, the weave will become more elastic. However, it will always revert to its normal elasticity, once the ambient temperature stabilises.

Cleaning

We recommend that woven furniture is regularly cleaned using a solution of 1:16 mild detergent to lukewarm water (less than $100^{\circ}\text{F}/40^{\circ}\text{C}$). Thoroughly soak the wicker with the cleaning solution and gently agitate with a soft bristle brush to remove any ingrained dirt. Once suitably cleaned, wash away the cleaning solution using cold water. A pressure hose on a low setting is acceptable to use on woven furniture, but avoid any teak components, as the high pressure can erode the surface of the timber. It is important to remove all traces of foam from the wicker, as any left-over foam will leave a residue in the gaps in-between the weave which can then attract dirt. Dry any splashes on metal or teak frames to avoid water stains.

Repairing

Scratch marks or abrasion to the edges of the fibre can be repaired by very briefly and carefully applying heat (i.e. the flame of a cigarette lighter) to the affected area and rubbing along the length of the fibre with a piece of hard cardboard to restore a smooth edge. This can be a tricky procedure to perfect, so we suggest you try a couple of test runs on an area of wicker that is hidden from view – i.e. on the underside of the furniture. If fibres are accidentally cut or broken, a piece of furniture can generally be repaired successfully by removing the broken section of wicker and carefully weaving in a new strip.